



The Nitsche Group
Insurance Agency
COVID-19 Response Notice
March 20, 2020

Dear Clients and Business Partners,

During these challenging times, we would like to assure you that we are committed to maintaining our level of service, support, and operations while ensuring the health and well-being of our clients, employees, and partners.

Our Leadership Team is diligently working and monitoring the COVID-19 situation to proactively manage the commitments we have to our clients. While it is easy to get lost in the headlines, we want to inform you that our mission is to provide quality and prompt services for you and your needs during this time.

We have a business continuity plan in place, which addresses all areas of operations to ensure we continue providing the level of service you've come to expect. **We are here for you, and our employees are ready to help.**

- Our staff is available to take your calls, emails, letters, and faxes during regular business hours to continue conducting business as normal as possible under the circumstances.
- At this time, we request that coverage and account matters be handled over the phone, by email, correspondence, or fax as we work to limit outside visitors to our office locations. Rest assured we are available in the event of an emergency to meet regarding coverage questions, claims, or concerns.
- Feel free to contact your service team directly if you have questions, or reach out at 1(800)258-8302 or by email to Contact@TheNitscheGroup.com.

We hope you, your family, and your team are healthy and safe.

We are in this together.

Best Regards,
Robert Nitsche
CEO